

**EXCELLENT FIRE EQUIPMENT PTE LTD**  
Block 3016 Bedok North Avenue 4 #02-08 EASTech Singapore 489947  
Tel : 6-4456426 Fax : (65) 6-4456428  
E-mail : exelfire@singnet.com.sg  
Co Reg. No.: 199100946N  
GST Reg. No.: 19-9100946-N

AN AGREEMENT made the **31** day **AUGUST 2020** between **EXCELLENT FIRE EQUIPMENT PTE LTD** having its registered office at **BLK 3016 BEDOK NORTH AVENUE 4 #02-08 EASTech SINGAPORE 489947** (hereafter called the “Contractor”) of the one part and **DOVER PARK HOSPICE** having its registered office at **10 JALAN TAN TOCK SENG SINGAPORE 308436** hereinafter called the “Client”) of the other parts.

**WHEREBY IT IS AGREED** as follows :

1. The contractor shall carry out service & maintenance of the client’s equipment referred to in the schedule hereto every **(REFER TO SCHEDULE)** month(s) for a period of **ONE YEAR** beginning the **01** day of **DECEMBER 2020** ending the **30** day of **NOVEMBER 2021**. Upon completion of each service, the date of service shall be clearly marked and or labelled accordingly on the said equipment.
2. Upon completion of each service, the Contractor shall provide the client with a written service report.
3. The Client hereby undertakes to provide all access and other facilities necessary for the Contractor to carry out proper service of all equipment covered under this Agreement.

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4. The Client further undertakes not to engage any other contractor to provide service and maintenance of the scheduled equipment during the subsistence of this Agreement including refilling of "MEDIUM" for fire extinguisher.
5. In consideration of the said service, the client shall (subject as hereafter provided) pay the Contractor an **annual** service charge of **\$820.00** (Exclude GST) which sum shall not include the supply and installation of any replacement of parts and components which may from time to time become necessary but the contractor will supply and install any such parts(s) at prices to be agreed and confirmed before installation.
6. The mentioned works to be carrying out will be on servicing and operational test only.
7. As the scope of work involves mainly on the generally servicing and operational functioning of the system. It is therefore, the responsibility of the client to ensure that the premises mentioned above is adequately insured against fire, lost of profit public risk, sprinkler leakage, water damage, etc. The contractor shall not be liable for any losses or damages, injury or delay due to any cause beyond its control, consequential or otherwise arising from the operation or failure of the system or equipment(s) associated with the system. The contractor shall not be held responsible for any liability or claim by other party.

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8. The servicing work shall be carried out in weekdays between 0830 to 1700 hours, excluding Saturdays, Sundays and Public Holidays.
9. This Agreement shall continue One (1) year unless written notice of at least One (1) month is given by either party to terminate.

## SCHEDULE

(Description of equipment to be serviced)

## **FREQUENCY OF SERVICE:**

### **AT : IT SERVER ROOM**

1 UNIT FM 200 SYSTEM

- QUARTERLY

## **PLEASE NOTE:**

- A) THE ABOVE CONTRACT SUM QUOTED ARE BASED ON 12 MONTHS FULL TERM CONTRACT. IF LESSER THAN 12 MONTHS OR PREMATURE TERMINATION WILL PROVIDE QUOTE SEPARATELY.**
- B) WE WILL STOP CARRYING OUT THE NEXT SERVICING IF WE HAVE NOT RECEIVED PAYMENT WITHIN 30 DAYS FROM THE DATE OF INVOICE.**
- C) TERMS OF PAYMENT: IN FULL UPON 1<sup>ST</sup> INVOICE.**
- D) PRICE: SUBJECT TO PREVAILING GST.**

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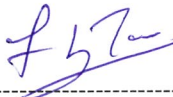
## **NB. THE ABOVE DOES NOT INCLUDE:**

- 1) SERVICING OF ANY EQUIPMENT THAT IS UNACCESSIBLE (I.E ABOVE 10M HEIGHT OR CONCEALED). THE CLIENT HEREBY UNDERTAKES TO PROVIDE ALL ACCESS AND OTHER FACILITIES NECESSARY FOR THE CONTRACTOR TO CARRY OUT PROPER SERVICE OF ALL EQUIPMENT COVERED UNDER THIS QUOTATION. **(WILL QUOTE SEPARATELY DEPENDS ON CIRCUMSTANCES)**
- 2) TROUBLESHOOTING, TRACE FAULT, ATTENDANCE OF MEETING, REPAIR & REPLACEMENT OF PARTS & REFILLING OF FM200 CYLINDER.  
**(WILL PROVIDE QUOTE SEPARATELY)**
- 3) ATTENDANCE OF FSSD/INSURER/AUDITOR/PE INSPECTION.
- 4) PE ENDORSEMENT OF FIRE CERTIFICATE ON FORMS FSSD-FC01, 02 & 03 FOR YEARLY RENEWAL OF FIRE CERTIFICATE. (FOR FSSD, IF APPLICABLE)
- 5) PE INSPECTION PRIOR TO ENDORSEMENT OF FIRE CERTIFICATE (YEARLY RENEWAL).
- 6) CANNOT USE ROUTINE SERVICING TO JOINT INSPECTION WITH PE/SCDF/INSURER/AUDITOR.
- 7) **RESPONSE TO EMERGENCY CALLS RELATED TO FIRE PROTECTION EQUIPMENT SERVICED BY US:-**
  - a) **@ \$100.00 PER CALL DURING OFFICE HOURS.**  
**(0830 TO 1700HRS ON WEEKDAYS, 0830HRS TO 1230HRS ON SATURDAYS)**
  - b) **@ \$150.00 PER CALL AFTER OFFICE HOURS.**  
**(1700 TO 2359HRS ON WEEKDAYS, 1230 TO 2359HRS ON SATURDAYS)**
  - c) **@ \$200.00 PER CALL MIDNIGHT CHARGES.**  
**(0000HRS ONWARDS, SUNDAY & PUBLIC HOLIDAYS)**
- 8) WE RESERVE THE RIGHT TO BILL CUSTOMER FOR SERVICE CALL ATTENDANCE IN THE EVENT THAT SUCH CALLS ARE UNRELATED TO TECHNICAL BREAKDOWN OF THE EQUIPMENT WE SERVICE.
- 9) PROVISION OF COMMENTS OR ADVICE ON ALL EXISTING FIRE EQUIPMENTS INSTALLED BY OTHER CONTRACTORS OR YOUR ORIGINAL PE/QR. CLIENT HAD TO ENGAGE THEIR OWN CONSULTANTS FOR THESE SERVICES.

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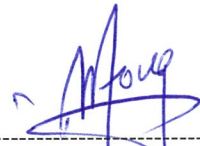
AGREED ON ALL ABOVE TERMS AND CONDITIONS.

**EXCELLENT FIRE EQUIPMENT PTE LTD**

 24/09/2020

DATE AND AUTHORIZED SIGNATURE  
NAME IN FULL: MR LEONG SWEE WENG  
TITLE: DIRECTOR  
COMPANY STAMP:



 24/09/2020

DATE AND WITNESS'S SIGNATURE  
NAME IN FULL: MS FONG MOH CHENG

**DOVER PARK HOSPICE**

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DATE AND AUTHORIZED SIGNATURE  
NAME IN FULL:  
TITLE:  
COMPANY STAMP:

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DATE AND WITNESS'S SIGNATURE  
NAME IN FULL: